



Technical Lead

WE-cycle, a 501(c)(3) nonprofit, is committed to providing bikeshare within the Roaring Fork Valley to be used for around-town transportation and as a first/last mile connection to transit. WE-cycle's vision is one in which increased bike and multi-modal transportation fosters a livable, vibrant, healthy, and environmentally-engaged community.

The Position

WE-cycle is seeking a Technical Lead to work part-time or full-time year round throughout all WE-cycle locations (Aspen, Basalt, and Carbondale). Winter schedules are flexible with positive performance reviews.

About the Job

Core Responsibilities

- Perform system-wide bike mechanic work
 - Maintain the highest of safety and operational standards for pedal bikes, e-bikes, and e-balancing bikes
 - Complete all repairs on pedal bikes and e-bikes
 - Work closely with Operations Management Team to improve e-bike maintenance plans
 - Move throughout the systems as required to complete repairs
 - Communicate directly with Operations Management Team with observations, suggestions, and improvements to provide the safest possible bikes
 - Collaborate with the Operations Management Team in training of the Operations Team on bike and station mechanical work
 - Communicate established protocols to the Operations Team including quality assurance and mentoring for improvement
 - Maintain repair data
- Perform maintenance and repairs for the balance vehicles, trailers, and e-balancing bikes
 - Assist in developing the most effective balancing vehicles and trailers system-wide
- Perform station maintenance
 - Maintain the highest level of station and dock functionality throughout the WE-cycle system inclusive of:
 - Cassette swaps and associated repair
 - Kiosk hardware repair
 - Overall station maintenance and cleaning
 - Growth into mastery of e-bike charging station hardware
- Track parts used within designated inventory systems
- Communicate shop needs and advise purchasing
- Responsible to be proficient and accountable on all WE-cycle technical and software platforms

Supporting Responsibilities

- Participate in system mobilization/demobilization
 - Assist in the construction and placement of new equipment
- Rebalance of WE-cycle fleet bikes and associated rebalancing responsibilities during peak season and per system and staffing demands
- Provide rider support throughout the operating season
- Provide industry insight for the entire WE-cycle Team and operations by staying current on micro-mobility best practices

Desirable Skills

- Strong mechanical and technical aptitude, required
- Bike and/or e-bike mechanic experience, preferred
- Ability to problem solve and troubleshoot electronic/computer systems, preferred
- Ability to keep accurate records and pay close attention to details
- Ability to reprioritize tasks quickly and efficiently



Organizational Standards

- Drivers license & clean driving record
- Comfortable working independently
- Confidence in learning and navigating a variety of computer, software interfaces and smartphone apps
- Ability to move between various tasks easily and quickly learn new skills
- Strong verbal communication skills
- Willingness to support organization-wide initiatives and priorities
- Ability to ride upwards of 15 miles on an e-bike while rebalancing bikes
- Ability to safely lift 45-lb bikes many times each day
- Aligned with organizational goals

Compensation and Benefits

- Starting salary/wage of \$26+/hour, dependent on experience
- Up to three weeks Paid Time Off and ten paid holidays, based on full-time, year-round position
- Flexible schedule to accommodate the mountain lifestyle
- Health, dental, and vision insurance covered at 90% by employer
- \$1,000 yearly Wellness Benefit, can be applied toward Chamber-rate ski passes
- Retirement - SIMPLE IRA 3% company match after one year of successful employment
- \$50 monthly grocery vouchers, 100% paid commuter bus passes, cell phone reimbursement and more
- Possible performance and incentive bonuses

Apply

Please email your resume and why you are an ideal candidate to: jobs@we-cycle.org

It is a WE-cycle policy that no person shall be discriminated against based on race, religion, color, sex, marital status, family status, age, national origin, mental or physical disability, protected veteran status, sexual orientation, gender identity or source of income.